



AMS.NET
Technology Solution Provider

PROPOSAL FOR:

**Mountain View Los Altos High School
District 98355
RFP 23-107
CAT2 Equipment – E-rate YR 2023 (YR26)**

Original

PREPARED BY: Dave Zieker, Senior Account Manager, AMS.NET



AMS.NET
Technology Solution Provider

Table of Contents

Responder Service Provider Information	Section 1
Letter of Agreement	Section 2
Cost Proposals	Section 3
Addendums	Section 4
Completed and Signed Submittal Pages	Section 5



AMS.NET
Technology Solution Provider

Section 1



AMS.NET
Technology Solution Provider

EXECUTIVE SUMMARY

Mountain View-Los Altos Union High School District E-Rate 26 - RFP 23_107 YR 26 CAT2 Equipment

Dear Bob,

AMS.NET is an established Cisco Meraki Gold Partner specializing in K12 in California, and has been dedicated to providing flexible, scalable and cost-effective solutions for our K-12 Education partners for over Three (3) decades. We take pride in the holistic approach that we bring to an implementation, and our focus is to offer solutions that solve key business objectives and foster ROI, which varies for each partner. Our goal is to become an extension of the District IT department and to be the one to call in a time of need. AMS has been fortunate to work with education partners all throughout California, each presenting their own unique set of challenges from an infrastructure and budgetary standpoint. Our goal is to deliver the same level of success to each partner, in every deployment, regardless of the challenges.

Our bid response costs for the Meraki switches can be found on AMS Quote Q-00066662 totaling \$ 189,048.05.

Our bid response costs for the Meraki wireless can be found on AMS Quote Q-00066762 totaling \$ 96,283.25.

AMS.NET has read, understands, and will comply with all the terms set forth in the RFP as well as the rules and regulations set forth by USAC and the FCC. AMS.NET holds an FCC Green Light status and our response is submitted to address all aspects of the abovementioned RFP.

The relevant staff for this project will be:

Dave Zieker
Sr. Account Manager
dzieker@ams.net

Tom Vasconi
VP of Sales
tvasoni@ams.net

Ray Valine
Operations Manager
rvaline@ams.net

We trust Mountain View-Los Altos Union High School District will find our response clear, concise and that we meet all the requirements set forth in the RFP. We welcome any questions or concerns and greatly look forward to the opportunity to provide Mountain View-Los Altos Union High School District with the products and services to enable a more efficient and effective 21st Century learning environment.

Sincerely,

Dave Zieker
Sr. Account Manager
E-Rate SPIN #143005880
dzieker@ams.net
(925) 245-6160
C7 License #763508 (Exp. 4/30/2023)



AMS.NET

Technology Solution Provider

ABOUT US

About Us

AMS.NET is an innovative technology solution provider delivering business outcomes to organizations for more than 30 years. The company was established more than two decades ago to provide technical support to local school districts in California. Today, AMS.NET provides education, local government and businesses a comprehensive technology solution including design, implementation and support services.

With a consultative approach, consideration is taken to understanding technology requirements, existing equipment, industry, growth plan and budget. Leveraging proven and emerging technologies through leading manufacturers, AMS.NET's certified engineers' architect a solution that supports your initiatives and allows for future growth.

Prior to implementation, we can provide complete structured wiring services and post deployment, a host of managed services and maintenance plans to ensure your network and equipment are running at optimum performance.

Many financing options are available. With experience in the public sector around procurement vehicles, E-rate expertise and leasing options, we can make recommendations specific to your industry and technology solution.

Our extensive reference list is a tribute to our ability to successfully design, manage and implement technology solutions that support your initiatives. With more than 30 years of successfully providing technology solutions, you can be assured that we have the capability, experience and stability to be your trusted partner. And we'll be here for future needs!



Celebrating More Than **30** Years

Celebrating More Than **30** Years

www.ams.net
800-893-3660



AMS.NET

Technology Solution Provider

AMS.NET versus the Competition

- Established proven partner in your vertical
- 120+ employees throughout the state of California
- Multi-vendor network support
- Complete architecture solutions
- Elite manufacturer partnerships– Cisco Gold Partner since 2007
- Skilled and Certified Engineers- CCIE's in networking, security, voice
- Advanced manufacturer technology specializations
- Structured cabling- C-7 Contractor and RCCD Certified
- Certified project management – PMP Certification
- Executive management accessibility regardless of the customer size



ARCHITECTURE SOLUTIONS



AMS.NET

Technology Solution Provider

COMPANY FACTS

General Info

Legal Name: AMS.NET Inc.
Type: Delaware Corporation
Tax ID: 94-3291626
Principal Owner: Robert Tocci
Years in Business: 34 Years
Number of Employees: 150
Website: www.ams.net
Email: sales@ams.net
Phone: 800-893-3660/925-245-6100
Fax: 925-245-6150

Locations:

Headquarters: 502 Commerce Way, Livermore, CA 94551-7812
Sacramento Regional Office: 5008 Donovan Drive
Carmichael, CA 95608 Phone 800-893-3660
Central Valley Regional Office: 1155 East North Avenue, Suite 106
Fresno, CA 93725, Phone 559-733-1641
Southern California Regional Offices: 12405 East Slauson Ave, Unit K,
Whittier, CA 90606, Phone 800-893-3660

License and Procurement

DIR#: 1000001046 Expires 6/30/25

FCC RN: 0012300554

Contractor License C-7:

763508 Expires 4/30/24

DUNS#: 556116234

Microsoft MCSE's: 1673446, 2056976

Procurement: E-Rate: SPIN 143005880

Merced County FOCUS Contract: #2021092

SPURR Master Contract/ PEPPM Contract

SLP Agreement- Zoom, Rubrik

NASPO Contracts- Cisco, HPE, Ruckus,
Pure Storage, Palo Alto Networks

Cisco GSA Contract: GS-35F-0349S, Expires 4/4/26

CMAS Contracts-

EMC	VMware
APC	Berk-Tek
Arecont Vision	Chatsworth
Aruba/HPE	Corning
Avigilon	General Cable
Bosch	Hitachi
Samsung	Leviton
Hanwha Techwin	Ortronics
Cisco	Panduit
Cohesity	Superior Essex
Eaton	Labor

Certifications and Specializations

Cisco Gold Certified Partner/

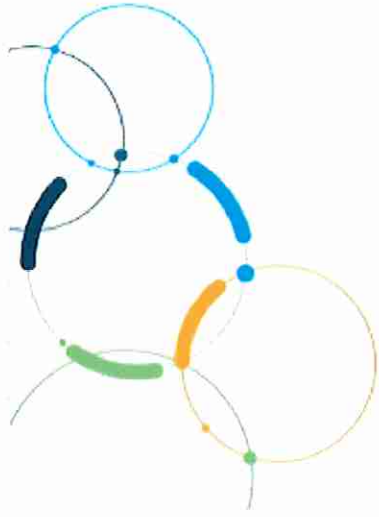
Cisco Meraki Partner

Cisco Specializations:

- Advanced Data Center Architecture
- Advanced Collaboration Architecture
- Advanced Security Architecture
- Advanced Enterprise Network Architecture
- Collaboration SaaS Authorization
- Customer Satisfaction Excellence
- Customer Experience Specialized

Partial Manufacturer List:

Aruba HPE Platinum Partner, HPE Partner, Ruckus Elite Partner, Baicells, Palo Alto Networks, Fortinet, Barracuda, Arctic Wolf, Sentinel One, Pure Storage, Wasabi, Iland, IBM, Arista Networks Cohesity, Rubrik, Veeam Silver Pro Partner, VMware Partner, Singlewire, FrontRow, Class Connection, AtlasIED, Extron, Advanced Network Devices, Avigilon, Verkada, Qognify, Ava, Openpath, SALTO Systems, Zoom, Poly, Tripp Lite, N1 Critical Technologies, APC, Panduit, General Cable, Leviton, Berk-Tek, Ortronics, Hoffman, Chatsworth, Superior Essex



Gold Integrator

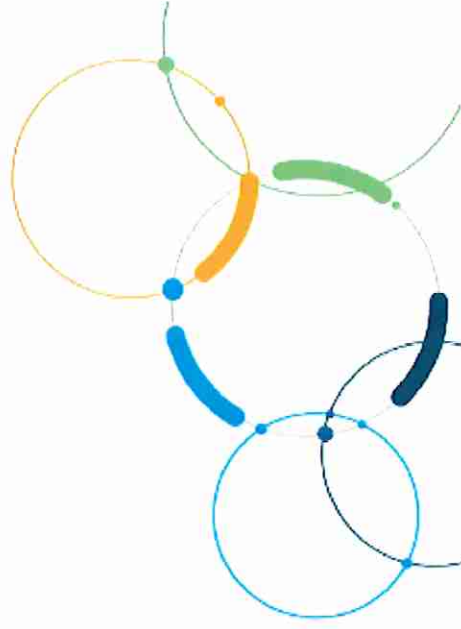
Awarded to: **AMS.NET**

Country: **USA**

Valid Until: **January 24, 2023**

Validate this certificate by searching company name and location at
cisco.com/go/partnerlocator.

Certificate generated on January 19, 2022





AMS.NET

Technology Solution Provider

CONTRACTORS C-7 INFORMATION

C-7 Contractors License

STATE OF CALIFORNIA
dca
DEPARTMENT OF CONSUMER AFFAIRS

CONTRACTORS
STATE LICENSE BOARD
ACTIVE LICENSE



License Number **763508** Entity **CORP**

Business Name **AMS.NET INC**

Classification(s) **C-7**

Expiration Date **04/30/2024** www.cslb.ca.gov



C-7 Responsible Managing Officer

BOND OF QUALIFYING INDIVIDUAL

1. The Responsible Managing Officer (RMO) **TOCCI ROBERT MICHAEL** certified that he/she owns **10 percent** or more of the voting stock/equity of the corporation. A bond of qualifying individual is not required.

Effective Date: **04/12/2000**



AMS.NET

Technology Solution Provider

CONTRACTORS C-7 INFORMATION

C-7 Contractors Bond - Continued

Business Information

AMS.NET INC
502 COMMERCE WAY
LIVERMORE, CA 94550
Business Phone Number:(925) 245-6100

Entity Corporation
Issue Date 05/24/1999
Reissue Date 04/12/2000
Expire Date 04/30/2024

License Status

This license is current and active.

All information below should be reviewed.

Classifications

C-7 - LOW VOLTAGE SYSTEMS

Bonding Information

Contractor's Bond

This license filed a Contractor's Bond with HANOVER INSURANCE COMPANY.

Bond Number: 1031231

Bond Amount: \$15,000

Effective Date: 01/01/2016

Contractor's Bond History

Bond of Qualifying Individual

The qualifying individual ROBERT MICHAEL TOCCI certified that he/she owns 10 percent or more of the voting stock/membership interest of this company; therefore, the Bond of Qualifying Individual is not required.

Effective Date: 04/12/2000



AMS.NET

Technology Solution Provider

FCC RED LIGHT DISPLAY SYSTEM

AMS.NET's FCC Red Light Display System Status

The Red Light Rule was adopted as part of the Federal Communication Commission's ongoing effort to implement the Debt Collection Improvement Act, which provides that the Commission checks to determine whether entities or individuals seeking licenses or other benefits from the FCC are delinquent in debt owed to the Commission. The Red Light Display System displays the current Green status of AMS.NET (FRN #0012300554).

Red Light Display System View

[FCC](#) | [Fees](#) | Red Light Display System

< [FCC Site Map](#)

Logged in as FRN: AMS.NET, Inc. (0012300554) [[Log Out](#)]

[Back](#) | [Print](#) | [Help](#)

1/10/2022 11:06 AM

Current Status of FRN 0012300554

STATUS: **Green**

You have no delinquent bills which would restrict you from doing business with the FCC.

The Red Light Display System checks all FRNs associated with the same Taxpayer Identification Number (TIN). A green light means that there are no outstanding delinquent non-tax debts restricting business with the Commission by any FRN associated with requestor's TIN. The Red Light Display System was last updated on 01/10/2022 at 6:32 AM; it is updated once each business day at about 7 a.m., ET.



AMS.NET
Technology Solution Provider

EVIDENCE OF COVERAGE

Client#: 443449 AMSNEINC

ACORD. CERTIFICATE OF LIABILITY INSURANCE DATE (MM/DD/YYYY)
8/24/2022

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer any rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Marsh & McLennan Agency LLC Marsh & McLennan Ins Agency LLC 1340 Treat Blvd #250 Walnut Creek, CA 94597	CONTACT NAME: Felicia McAroy PHONE (A/C No. Ext): 925 482-9337 FAX (A/C No.): 925 482-9390 E-MAIL ADDRESS: Felicia.McAroy@MarshMMA.com																
INSURED	INSURER(S) AFFORDING COVERAGE																
AMS.NET, INC 502 Commerce Way Livermore, CA 94551-7812	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th>INSURER A:</th> <th>NAIC #</th> </tr> <tr> <td>Atlantic Specialty Insurance Company</td> <td>27154</td> </tr> <tr> <td>INSURER B:</td> <td></td> </tr> <tr> <td>Republic Indemnity Company of America</td> <td>22179</td> </tr> <tr> <td>INSURER C:</td> <td></td> </tr> <tr> <td>INSURER D:</td> <td></td> </tr> <tr> <td>INSURER E:</td> <td></td> </tr> <tr> <td>INSURER F:</td> <td></td> </tr> </table>	INSURER A:	NAIC #	Atlantic Specialty Insurance Company	27154	INSURER B:		Republic Indemnity Company of America	22179	INSURER C:		INSURER D:		INSURER E:		INSURER F:	
INSURER A:	NAIC #																
Atlantic Specialty Insurance Company	27154																
INSURER B:																	
Republic Indemnity Company of America	22179																
INSURER C:																	
INSURER D:																	
INSURER E:																	
INSURER F:																	

COVERAGES CERTIFICATE NUMBER: **7110086830017** REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INER LTR	TYPE OF INSURANCE	ADDL SUBR NBR	WORD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input checked="" type="checkbox"/> PRO-JECT <input type="checkbox"/> LOG OTHER:			7110086830017	08/24/2022	08/24/2023	EACH OCCURRENCE \$1,000,000 DAMAGE TO RENTED PREMISES (Per occurrence) \$1,000,000 MED EXP (Any one person) \$10,000 PERSONAL & ADV INJURY \$1,000,000 GENERAL AGGREGATE \$2,000,000 PRODUCTS - COMP/OP AGG \$2,000,000 \$
A	AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO OWNED <input checked="" type="checkbox"/> AUTOS ONLY SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED NON-OWNED AUTOS ONLY <input checked="" type="checkbox"/> AUTOS ONLY Comp/Coll: \$1,000 Ded.			7110086830017	08/24/2022	08/24/2023	COMBINED SINGLE LIMIT (Per accident) \$1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
A	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED RETENTION \$			7110086830017	08/24/2022	08/24/2023	EACH OCCURRENCE \$5,000,000 AGGREGATE \$5,000,000 \$
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? <input type="checkbox"/> Y <input checked="" type="checkbox"/> N/A (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below:			16099219	02/01/2022	02/01/2023	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTHER E.L. EACH ACCIDENT \$1,000,000 E.L. DISEASE - EA EMPLOYEE \$1,000,000 E.L. DISEASE - POLICY LIMIT \$1,000,000
A	Property of Others			7110086830017	08/24/2022	08/24/2023	\$100,000 Limit

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
RE: Evidence of Insurance.

CERTIFICATE HOLDER Evidence of Coverage	CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE
---	--

© 1988-2015 ACORD CORPORATION. All rights reserved.

ACORD 25 (2016/03) 1 of 1 The ACORD name and logo are registered marks of ACORD #S11665038/M11664733 WBFZM



AMS.NET

Technology Solution Provider

DEPARTMENT OF INDUSTRIAL RELATIONS

AMS.NET's Department of Industrial Relations

SB 854, a budget trailer bill that was signed into law on June 20, 2014, and became effective immediately, made several significant changes to laws pertaining to the administration and enforcement of prevailing wage requirements by the Department of Industrial Relations (DIR). Among other things, SB 854 established a new public works contractor registration program to replace prior Compliance Monitoring Unit (CMU) and Labor Compliance Program (LCP) requirements for bond-funded and other specified public works projects. AMS.NET is a DIR registered contractor (DIR #1000001046).

Department of Industrial Relations System View



Contractor Information

Legal Entity Name
AMS.NET, INC.
Legal Entity Type
Corporation
Status
Active
Registration Number
1000001046
Registration effective date
07/01/22
Registration expiration date
06/30/25
Mailing Address
502 COMMERCE WAY LIVERMORE 94551 CA United States of America
Physical Address
502 COMMERCE WAY LIVERMORE 94551 CA United States of America
Email Address
dmonaghan@ams.net
Trade Name/DBA
License Number (s)
CSLB:763508

Legal Entity Information

Corporation Entity Number:	097642448
Federal Employment Identification Number:	943291626
President Name:	Robert Tocci
Vice President Name:	John Stott
Treasurer Name:	Diana Monaghan
Secretary Name:	Diana Monaghan
CEO Name:	
Agency for Service:	
Agent of Service Name:	Diana Monaghan
Agent of Service Mailing Address:	502 Commerce Way Livermore 94551 CA United States of America



Service Provider Annual Certification (SPAC)

A service provider must submit a Service Provider Annual Certification (SPAC) (Form 473) to USAC each funding year to certify that it will comply with program rules. Below is proof captured from the SLD website.

Purpose of Form: Form 473 is used by the service provider each funding year to certify that it will comply with FCC rules concerning invoicing and documentation. The certifications apply to the entire funding year and are required before USAC will pay invoices. A service provider may submit one Form 473 for all Service Provider Identification Numbers (SPINs) assigned to it.

SLD SPAC Filing Proof

SPIN	Service Provider Name	Doing Business As	Contact Name	Contact Address	Contact Phone	Form 499 Filer	SPAC Filed
143005880	AMS.NET, Inc.	AMS.NET, Inc.	Robert Tocci	502 Commerce Way, Livermore, CA 94551	925245-6100		1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020 2021 2022



AMS.NET
Technology Solution Provider

TAC Contact Information

TAC Contact Information

By Phone: (925) 245-6111
(800) 893-3660 Option 2,2
(925) 245-6100 Option 2,2

E-Mail: tac@ams.net

Website: <http://www.ams.net>

Click on Customer Portal

To View realted items, a login is required. Logging in will give visibility to:

- Review current service request including site, contact, status, ect.
- View upcoming appointments
- Open a new services request
- Contact support



AMS.NET
Technology Solution Provider

Supplement Your Internal Technical Resources

To protect your investment and ensure your network and equipment are running at optimum levels, AMS.NET offers a host of support and maintenance plans. Whether you need full 24x7 support or your in-house IT staff need assistance with a particular technology, AMS.NET has a plan to meet your requirements.

Managed Services

If you need to supplement IT resources or are looking for the support of a hosted model, AMS.NET managed services agreements can provide that support and free up IT resources for more strategic projects. Voice, Wireless, WAN, and Video Surveillance Managed Services services are available.

Managed Services Agreements provide:

- ▶ Troubleshooting and repair
- ▶ System updates and upgrades
- ▶ Configuration changes and backup
- ▶ Monitoring
- ▶ Monthly reporting
- ▶ Reinstallation and configuration of failed equipment (covered under contract)
- ▶ Quarterly review and meetings
- ▶ Software and hardware lifecycle management

Premium Flex Time Plans

Premium Flex Time Plans provide consulting and professional services to supplement your technical staff and support complex technology solutions. Highly experienced engineers are available for advanced technical support where needed. Whether you need assistance with configuration changes, latency issues, design services, installation, multiple manufacturer integrations, troubleshooting or other professional services, Premium Flex Time plans can be used for these services. Plan provides a top-level engineer or customer preferred engineer for scheduled service and the top-level engineer that is available for cases that require an immediate response. Flex Time plans response times are based on the support request and urgency. We will provide remote, on-site or telephone support in up to a 4 hour response time. 24x7 plans are also available.

Professional Services



Professional Services Highlights

- ▶ Support and Maintenance of Your Technology Investments
- ▶ Emergency Support
- ▶ Planned Project Support
- ▶ Hosted-Type Technical Support
- ▶ Technology Specific Managed Services-Voice, Wireless, WAN, Video Surveillance
- ▶ Management and Monitoring
- ▶ Technical Support and Troubleshooting
- ▶ Consulting Services for Advanced Technical Support
- ▶ Host of Various Plans Available

Celebrating More Than **30** Years

Learn More!

Go to www.ams.net/services
800-893-3660



AMS.NET
Technology Solution Provider

Consulting & Professional Services

AMS.NET provides consulting and professional services to supplement your technical staff and support complex technology solutions. Highly experienced engineers are available for advanced technical support where needed. Whether you need assistance with configuration changes, latency issues, design services, installation, multiple manufacturer integrations, troubleshooting or other professional services, our Premium Flex Time plans can be used for these services.

AMS.NET's highly-experienced team of engineers hold top tier certifications from Cisco/Meraki, HP, Aruba, Ruckus, Palo Alto Networks, Microsoft, VMware, Singlewire and others. Our host of services provide complex technical support for wireless, routing/switching, security, voice, paging, data center and other technology solutions.

Premium Flex Time plans are hourly blocks that do not expire. Response times are based on support request urgency. The Premium 24x7 option includes support after normal business hours. Premium plans provide a top-level engineer or customer preferred engineer for scheduled service and the top-level engineer that is available for cases that require an immediate response. Premium contracts are available starting at a block of 20 hours and 24x7 plans start at a block of 10 hours. Additional hours can be added to the premium plans in increments of 10 hours.

AMS.NET also offers a host of managed services for customizable, comprehensive coverage for all network or service related issues.

PREMIUM FLEX TIME



- ▶ Advanced Professional Services
- ▶ Local Certified Experienced Engineers
- ▶ Consulting, Installation & Troubleshooting
- ▶ Top Level or Preferred Engineer Provided
- ▶ Remote, On-Site and Telephone Support
- ▶ 4 Hour Response Time to Scheduled - Response Time Varies Based on the Flex Time Plan and Urgency of Support Need
- ▶ Standard Rate for Any Response Time
- ▶ Detailed Reporting and Portal to View Hours Used Against Blocks Purchased
- ▶ Hours Do Not Expire

Celebrating More Than **25** Years

Learn More!

Go to www.ams.net/services
800-893-3660

PREMIUM FLEX TIME

Eligible Flex Time Support

The Premium Flex Time support provides premium support for your routing/switching, wireless, security, voice/collaboration, paging, data center and other technologies. AMS.NET supports major manufacturers including Cisco/Meraki, HP, Aruba, Ruckus, Palo Alto Networks, Microsoft, VMware, Singlewire and others.

Agreement Features	Premium Flex Time Agreement
Routine Changes	✓
Moves/Adds/Changes	✓
Troubleshooting/Repair	✓
Project Management	✓
Equipment Replacement (with vendor support)	✓
Installation Services	✓
Complex Troubleshooting	✓
Redesign	✓
Upgrades/Updates	✓
Integration with Third Party Manufacturers	✓
Technical Design/Planning	✓
Top Level Engineer Provided	✓
Select Preferred Engineer	✓

Guidelines and Limitations

Flex Time plans do not expire and are available until the time and funds are depleted. New or additional purchases of Flex Time plans will be subjected to the new discount rates, guidelines and limitations.

A four hour technical response time is guaranteed based on the urgency of the support request during normal business hours. Normal business hours are Monday through Friday 8:00am to 5:00pm. 24x7 plans include after hours support.

On-site technical support consists of travel time both ways and a minimum of one-hour on-site then deducted in 30 minute increments. Remote technical support is deducted in 30 minute increments. Travel time is charged at \$125/hr for both directions.

Business hours are Monday through Friday 8am to 5pm excluding company reserved holidays. Pre-scheduled after-business hour technical support is available Monday through Friday and Saturday from 5pm to 12am and requires a 24x7 Flex Time plan. Emergency after hours support requires a 24x7 Flex Time plan.

Hardware Replacement/RMA Support will be billed as one hour of technical support and actual shipping changes plus discount will be deducted from your Flex Time plan.

Lift rental and boom truck rental will be deducted per day with a half day minimum. Rental charges are not eligible for discount.

Frequently Asked Questions

Is there an expiration on the Flex Time Plan?

- ▶ No, Flex Time Plans do not expire.

Can I use my Flex Time plan for materials?

- ▶ No, your Flex Time plan is for technical support only.

How are the hours deducted from my Flex Time Plan?

- ▶ The hours are deducted as the technical service is performed.

Why do I need to pay for Flex Time plan before the service is performed?

- ▶ Flex Time plans provide a guaranteed response time when the support requires an immediate response. To ensure you receive that guaranteed response time you need to have a Flex Time plan prior to requesting service.

Is there a guaranteed response time?

- ▶ Flex Time plans provide a guaranteed response time of 4 hours when the service requested is urgent. All other non-urgent requests will be scheduled.

What installation warranty do I receive with the Flex Time plans?

- ▶ Flex Time plans do not guarantee an installation warranty. AMS.NET provides a 30-day installation warranty when services are quoted as a turnkey solution and bid only.

How do I contact AMS.NET for Technical Support?

- ▶ Contact Customer Service at **800-893-3660 x611** or **925-245-6111** or via email at **tac@ams.net**.



AMS.NET
Technology Solution Provider



AMS.NET
Technology Solution Provider

MAINTENANCE COMPARISON

Choose the Right Technical Service Plan

Supplement IT staff, protect your investment and ensure your network and equipment are running at optimum levels with AMS.NET's support and maintenance plans. AMS.NET offers a host of plans from our Managed Services for comprehensive coverage to Premium Flex Time plans that cover both urgent and scheduled support.



Service/Features	Cisco Warranty	Cisco SMARTnet	AMS.NET Premium Flex Time	AMS.NET Managed Services
Priority Support	NO	YES	YES	YES
Cisco Technical Support	NO	YES	NO	YES
AMS.NET Technical Support	NO	NO	YES	YES
Unlimited Technical Support	NO	YES	NO	YES
On-Site Coverage	NO	YES (Add-On)	YES	YES
System Monitoring	NO	NO	NO	YES
Guaranteed Response Time	NO	YES	YES	YES
Hardware Replacement	YES	YES	NO	YES
Hardware Replacement Configuration and Installation	NO	NO	NO	YES
Installation/Configuration Warranty	NO	NO	NO	YES
Loaner Hardware	NO	NO	NO	NO
New Equipment Coverage	NO	NO	NO	YES (Add-On)
Version Updates and Upgrades	NO	NO	YES*	YES
Moves, Adds, and Changes	NO	NO	YES*	YES
Weekly and Monthly Reporting	NO	NO	NO	YES
Billable Rate Per Hour	N/A	N/A	Disc. Rate	N/A
Shipping Costs	Not Included	Included	N/A	N/A
Next Business Day	YES (ELLW)	YES	NO	YES

*Support or service will be deducted from labor block balance.

Celebrating More Than **30** Years

Learn More!

Go to www.ams.net/services
800-893-3660

Service Prioritization and Escalation Guidelines

To ensure that all maintenance problems are reported in a timely manner, AMS.NET, Inc. has established the following problem priority definitions.

SERVICE PRIORITY DEFINITIONS:

Priority 1: An existing network is down, or there is a critical impact to the End User's business operation. AMS.NET, Inc. will commit full-time resources to resolve the situation. Call back to client within 2 hours. Same day service is provided.

Priority 2: Operation of an existing network is experiencing unacceptable network performance. AMS.NET, Inc. will commit full-time resources during standard business hours to resolve the situation. Technician is on-site within 24-hours.

Priority 3: Operational performance of the network is impaired while most business operations remain functional. AMS.NET, Inc. commits to resources for solutions during standard business hours to restore service to satisfactory levels within 24 hours.

Priority 4: Problem indicates no impact to end users normal business operation. AMS.NET, Inc. will provide resources/solutions during standard business hours to provide assistance as needed within 48-72 hours.

Service Requests:

Service requests via email or voicemail are returned within our standard two-hour response time (Unless specified otherwise on customer's Maintenance Agreement). Customer Service Department will log a ticket in our database, determine priority and send to our internal TAC department for remote troubleshooting, scheduling and on-site visit if necessary. If trouble requires an on-site engineer our TAC manager will follow escalation guideline and/or customer maintenance agreement and schedule accordingly.

Cisco TAC Call Procedure:

- CCIE's will call Cisco TAC. When field engineers require assistance from Cisco. They will escalate the call to one of our CCIE's for assistance.
- If CCIE is unable to resolve network trouble they will initiate call to Cisco TAC.
- If CCIE is unable to assist due to busy field schedule, then a CCNP or CCNA will contact Cisco TAC.
- Field Engineer will call Customer Service Department prior to Cisco TAC call during installation or maintenance to log into our internal database for tracking purposes. All Cisco TAC calls will be entered into our internal database.



ESCALATION GUIDELINES

Escalation Prioritization Guideline

Elapse Time	Priority 1	Priority 2	Priority 3	Priority 4
1 Hour	Technical Support Manager			
	Director of Technical Services - CCIE (If CCIE determines the problem can't be solved, then he initiates a call to Cisco TAC and follows up until the problem is resolved.)	Technical Support Manager		
24 Hours	Vice President Operations.	Director of Technical Services CCIE (If CCIE determines the problem can't be solved, then he initiates a call to Cisco TAC and follows up until the problem is resolved.)		
48 Hours	President (CEO)	Vice President Operations.		
72 Hours			Technical Support Manager	
96 Hours		President (CEO)	Director of Technical Services CCIE (If CCIE determines the problem can't be solved, then he initiates a call to Cisco TAC and follows up until the problem is resolved.)	Technical Support Manager



AMS.NET
Technology Solution Provider

AMS.NET E-RATE BILLING PROCESS

AMS.NET, Inc. (also to be referenced as the Service Provider) has developed processes to bill E-Rate projects that best suits their customer needs. We are set up to accommodate both SPI and BEAR billings.

SPI billings will occur on a regular basis and AMS.NET, Inc. will invoice the SLD their portion of committed amount and the customer their portion.

AMS.NET, Inc. agrees to bill and receive a portion of the payment for the provisions of goods and services described herein directly from the USAC via the Form 474 Service Provider (SPI). The customer will only be responsible for paying its non-discounted share of the costs and does not intend to use the BEAR process (Form 472). The maximum percentage the customer will be liable for is the pre-discount amount minus the funded amount as shown on the FCC Form 471 Block 5 and any identified ineligible costs. Upon the successful receipt or posting of a funding commitment decision letter from the SLD and submission and certification of Form 486, the customer shall pay only the discounted amount beginning with the billing cycle immediately following said approval. Alternatively, should the company decide that it is in the best interests of the company to file a Form 472, the customer will inform AMS.NET, Inc. of its intent.

All Service Provider invoicing to USAC must be completed within 120 days from the last day of service. Should the Service Provider fail to invoice USAC in a timely manner, the customer will only be responsible for paying its non-discounted share.

AMS.NET, Inc. will bill your company directly for a BEAR billing. Companies will pay the full amount of the invoice until all steps of the discount process below have taken place:

- A. You must have received your FCDL (Funding Commitment Decision Letter) from the SLD / E-Rate people.**
- B. You must file your Form 486.** [The form 486 lets the E-Rate people know that the services have begun and that they may begin paying the invoices. The SLD cannot process a payment related to a Funding Request Number (FRN) unless a properly completed Form 486 has been submitted by the Library and approved by the SLD for that FRN]
- C. The form 486 must be approved by the SLD before AMS.NET, Inc. can apply the discount and credit your bill.** When AMS.NET, Inc. is notified by the SLD that your form 486 has been approved, AMS.NET, Inc. will credit your bill with your approved funding. It takes two billing periods for the discount to appear on your bill. Depending on timing of your 486 approval, it could be the next month or two months later that you see your discount on your AMS.NET, Inc. bill.

AMS.NET, Inc. bills the total monthly charges and the E-Rate discount which does net to the discounted amount, but we do not bill just the discounted amount. It takes two billing periods for the discounts to appear so depending on timing, it could be the next month or two months later.

A Note regarding BEAR Forms: Companies who prefer to pay their invoices and file BEAR forms for reimbursement – can continue to do so; however, a company cannot both file a BEAR form and request a billing discount on the same FRN in the same funding year. That is, you will either file BEAR forms for reimbursement – or – request a billing discount; but not both.



AMS.NET

Technology Solution Provider

CISCO WARRANTIES FOR K-12

Cisco offers a range of comprehensive warranties that can help you protect your technology investment. Use the table below to understand how Cisco Warranties work with Cisco's K-12 offerings.

	U.S. K-12 Bundled Warranty	EDU SKUs	Basic Maintenance	Cisco Smart Net Total Care Service
SKU name	Services entitled with CON-SW service SKUs* and K-12 Bundled Warranty incentive	SKUs with the EDU prefix or suffix EDU-XXX or XXX-EDU	CON-SW (also known as Smart Net, no RMA)	CON-SNT or CON-SNTC
Products covered/ included	E-rate eligible products	60+ switching SKUs	All hardware	All hardware and operating systems
Services duration	1 year	3 years	1 year	Renewable 1-, 3-, or 5-year contracts, depending on product families
Hardware replacement	3 years advanced hardware replacement included in bundle- up to 10-business-day RMA**	Lifetime next-business-day (NBD) hardware replacement included with SKU	No	NBD hardware replacement
Technical assistance (TAC)	1 year included in bundle Renewable in years 2 and 3 at standard education discount	3 years included with SKU (phone-only TAC access)	Yes	Yes
Software updates	1 year included in bundle Renewable in years 2 and 3 at standard education discount	3 years included on switching SKUs only	Yes	Yes
Cisco.com access	1 year included in bundle Renewable in years 2 and 3 at standard education discount	3 years included with SKU	Yes	Yes
E-rate eligibility***	100 percent	100 percent	100 percent	Partially eligible-cost allocation is required (use cost allocation worksheet here: www.ciscoerate.com)

*Basic maintenance service SKUs may be CON-ECMU in some cases.

**Requires renewal of CON-SW in years 2 and 3.

***Note that a service's E-rate eligibility depends on the eligibility of the product it covers. For example, a CON-SW SKU mapping to a 100 percent E-rate eligible product is 100 percent E-rate eligible; a CON-SW SKU mapping to a 90 percent E-rate eligible product is 90 percent E-rate eligible.



Project Outline of Tasks

Discovery & Preparation Phase

- Broaden Understanding of Core Business
- Identify Business Requirements
- System Evaluation and Readiness Assessment
- High-Level Technology Solution Design

Design & Planning Phase

- Assign Project Management Team
- Kick-Off Meeting
 - Review Scope of Work
 - Discuss Equipment Delivery, Asset Tagging and Change Management
 - Review Timeline
 - Identify Customer Expectations
 - Schedule Site Walks
 - Schedule Technical Meeting
- Detailed Site Walk Through
 - Obtain Site Maps
 - Review MDFs, IDFs, and MPOEs
 - Verify Devices
- Technical Workshop
 - Review Site Walks and Generate Necessary Change Orders
 - GAP Analysis
 - Present AMS/Manufacturer Best Practices
 - Develop Installation Strategy For New Core Components
 - Develop Installation Strategy For Integration Into Existing Network
 - Discuss/Schedule Data Gathering Meetings
 - Discuss/Schedule Further Network Design Meetings
 - Coordinate/Schedule Equipment Delivery
 - Coordinate/Schedule Deployment
 - Coordinate/Schedule Training
 - Schedule Cutover Dates
 - Schedule Weekly Project Meetings
 - Setup Timeline
 - Complete VoIP Questionnaire
- Project Workshop/Data Gathering Meetings
 - Review All Current Connectivity
 - Coordinate Any Dial Tone Changes With Carrier
 - Design Call Flow Per Phone
 - Cut-Sheet Development Per Site
 - Note All Phone Users/Extensions On Maps



Design & Planning Phase (*Continued*)

- Network Design Meetings
 - Discuss All Network Configurations
 - Generate Configurations for New and Existing Equipment
 - Determine IP Addressing Scheme
 - LAN/WAN-Shared Applications (Exchange, Databases)
- Detailed Visio Drawings
- Migration/Integration Strategy
- Deployment Plan
- Day 2 Support Plan
- Training Plan
- Solution Review
- Solution Acceptance

Implementation Phase

- Coordination of Cabling, Circuits and Equipment
- Coordinate Asset Tagging
- Pre-Configuration of Equipment Prior to Delivery
- On-Site Configuration and Installation of Backbone/Equipment
- System Integration
- Programming Per Cut-Sheet
- System Acceptance Testing
- Cutover
- On-Site Help Desk (First Business Day After Migration)
- On-Site Greeting Training and Hands-On Assistance (First Business Day After Migration)
- Help Desk For User and Configuration Issues (First Week After Migration)
- Final Site Acceptance Walks
- Completion Statement Sign-Off
- Documentation Delivery
 - Call Tree/Call Flow
 - Router Configuration
 - IP Addressing Scheme
 - Visio Diagram of the Network (Logical)
 - Site Directory
 - Training Manuals

Training Phase

- System Administrator Training & End-User Training

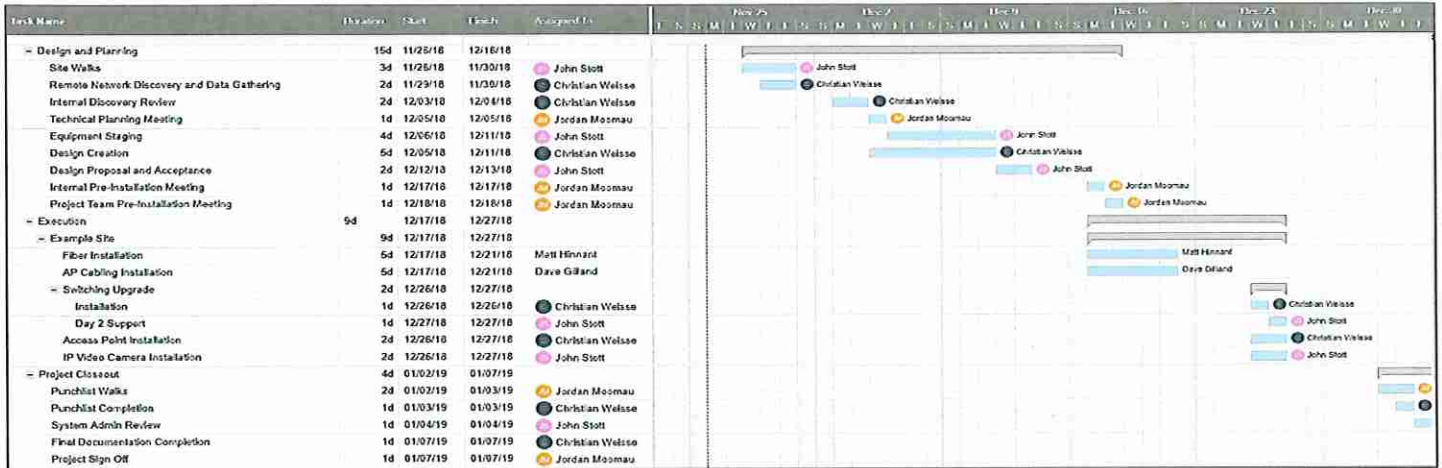
Support Phase

- Maintenance Agreements & Professional Services



AMS.NET
Technology Solution Provider

PROJECT PLAN EXAMPLE



Practice	Progress	Customer Assigned Task	Task Name	Task Description	Pending Process Description	Assigned To	Due Date	Date Completed
Project Management	In Process	<input type="checkbox"/>	Provide Updated Project Plan	Send Project Plan to Jim		Jordan Moomau	11/30/18	
Engineering	Completed	<input type="checkbox"/>	Redress Patch Cables at MDF at	Redress with velcro and submit r		John Stott	11/26/18	11/26/18
Cabling	Assigned	<input type="checkbox"/>	Test drops in classroom 3 at Harb	Test and troubleshoot as needed	Requires Assignment	Matt Hinnant	11/30/18	

Task Name	Completed	Completed By	Date	Comments
AMS Acceptance Testing	<input type="checkbox"/>			
Engineering Example 1	<input type="checkbox"/>			
Engineering Example 2	<input type="checkbox"/>			
Engineering Example 3	<input type="checkbox"/>			
Engineering Example 4	<input type="checkbox"/>			
Engineering Example 5	<input type="checkbox"/>			
Engineering Example 6	<input type="checkbox"/>			
Engineering Example 7	<input type="checkbox"/>			
Engineering Example 8	<input type="checkbox"/>			
Customer Acceptance Testing	<input type="checkbox"/>			
Customer's Example 1	<input type="checkbox"/>			
Customer's Example 2	<input type="checkbox"/>			
Customer's Example 3	<input type="checkbox"/>			
Customer's Example 4	<input type="checkbox"/>			
Customer's Example 5	<input type="checkbox"/>			
Customer's Example 6	<input type="checkbox"/>			
Customer's Example 7	<input type="checkbox"/>			
Customer's Example 8	<input type="checkbox"/>			



Fingerprinted Employees

All employees listed below have been DOJ cleared, as of November 10, 2022.

Adrian Martinez	Felix Pardo	Mike Hansen
Adrian Pardo	Fernando Manzano	Mike Skelton
Alex Gomez	Francis Tan	Mitch Brooks
Amie Ice	Francisco Servin	Nathan Fischer
Anna Moreno	Frank Valencia	Nelson Vega
Anthony Bastian	Guy McMillan	Nick Heryford
Anthony Minjarez	Harold Alvarez	Nick Russo
Antonio Garcia	Jacinto Cruz	Noe Trevino
Antonio Nuno	Jacob Ambrocio	Overlin Zamora
Arturo Obregon	Jason Schweizer	Patrick Stevens
Atlas Kendall	Jeffry Galeano Mendoza	Paul Estrada
Blake Jaskolski	Jesse Arroyo	Paul Payumo
Blake Wiech	Jessica Williams	Perry Nelson
Cathy Rivenes	Jimmie Hearn	Peter Moreno
Chad Neves	Jocelyn Ambrose	Raffi Bedrosian
Chanpreet Gill	Joe Costa	Ray Valine
Chris Hill	Joe Ignacio	Richard Lopez
Chris Stuart	Joe Kapahu	Robert Gil
Christian Weisse	John Stott	Robert Ho
Christo Michaelides	John Vincent	Robert (Bobby) Simmonds
Christopher Dom	Jorge Vazquez	Serge Hacobian
Clint Southwick	Jose Fernandez	Shobitha Krishnakumar
Colton Wristen	Jose Perez	Soksu Kang
Cynthia Lara	Julian Lehman	Steve Cupps
Daniel Ancheta	Justin Polen	Steve Meza
Daniel Arroyo	Katie Kerwin	Taylor Zamora
Daniel Barron	Kevin Stott	Tim McKinny
Daryl Mitchell	Kole Babo	Trayvon Campbell
Dave Arsene	Manuel Perez	Troy Hunt
David Stoutenburg	Martin Meza	Tyler Marko
Dean Anaya-Gutierrez	Matt Bradshaw	Victor Trao
Derek Ramirez	Matt Graham	Vincent Ngo
Doug Tate	Matt Simeone	Vincent Yobeanto
Dylan Embrich	Matt Thompson	Vong Men
Erik Martinez-Jimenez	Meagan Mulry	William Gonzalez
	Michael Vincent	
Diana Monaghan		
Vice President of Administration		



AMS.NET

Technology Solution Provider

PROJECT REFERENCES

Project Summaries

Name of Organization: Los Gatos Union School District

Address: 17010 Roberts Rd., Los Gatos, CA 95032

Contact Person: Matt Mullikin

Email/Phone: mmullikin@lgusd.org, (408) 335-2378

Network & Fiber Upgrade Project

Original contract amount: \$771,000.00

Contract start date: November 2020

Final completion date: June 2021

Los Gatos Union School District leveraged the 1st round of Cares Act funding during the 2020 pandemic and partnered with AMS.NET to complete an ongoing phased network upgrade that was going to wait until the next E-Rate funding cycle. The district had decided to bring all of the students and staff back in February of 2021 but the network environment was not ready to handle to influx of additional devices and bandwidth requirements needed to properly run the business of educating student in the new world we were living in. The most important part of this project was also the most time consuming as the entire fiber optic network needed to be upgraded at all 5 of their school sites to single mode.

AMS.NET worked intimately with the district to define a project plan to get this portion of the project completed with enough time to get key components of the network in place to support 10GB a crossed the network. Once this was completed, we were able to deploy the rest of the project in a normal manner. The project consisted of IDF cabinet upgrades to support the new networking and UPS equipment along with additional Category 6 structured cabling runs to support their new wireless access point locations. Each sites network was fully upgraded with Meraki using MS355's for the access switching and both MR56 / 74's for the wireless infrastructure. The district purchased a 5-year Meraki subscription for management of the environment and for peace of mind since there would be no recurring costs until year 6.

Name of Organization: Pleasanton Unified School District

Address: 4750 First Street, Pleasanton, CA 94566

Contact Person: Robert Torres

Email/Phone: rtorres@pleasantonusd.net, (925) 596-9660

Network Refresh

Original contract amount: \$8,600,000.00

Contract start date: April 2020

Final completion date: March 2022

E-Rate Site Billed Entity Number (BEN)- 144214

Project was partially funded with E-Rate and the remaining covered by bond funds.



AMS.NET

Technology Solution Provider

PROJECT REFERENCES

Project Summaries *(Continued)*

Pleasanton Unified School District *(Continued)*

Project Description:

- Project included district wide Cisco VOIP deployment with InformaCast paging integration. The District is currently using Cisco collaboration to connect their sites and staff. InformaCast is currently being used through IP speakers and IP phones for mass notification, emergency notification, bell schedules and 911 call tracking.
- Pleasanton Unified School District had not refreshed the switching network in over 10 years and were running a 1G backbone at all school sites. Through use of a local Bond and E-Rate year 22 funding, PUSD was able to completely update the wired network to establish a 40G LAN at each school utilizing a Brocade/Ruckus architecture. To enable the new architecture, a completely new fiber infrastructure needed to be installed to replace the existing multi-mode fiber plant. PUSD worked with AMS.NET to architect a 40G solution that had multi-rate ports in the ToR switches and PoE+ to all ports. This met the Districts 7-10 year architecture goals.
- Prior to E-Rate 23, PUSD asked AMS.NET to provide POC trials with a number of different wireless manufacturers. AMS.NET provided POC hardware and setup assistance for Ruckus and Meraki solutions. In the end, a Meraki solution was chosen by the District. AMS.NET performed extensive site walks at all of the District sites, and along with District staff determined what deployment strategy best served the District's needs. AMS.NET proposed 802.11 AX wireless access points in indoor and outdoor models, providing wireless service to all locations across every campus in the District. AMS.NET proposed to place one access point in every classroom and learning area of each site. Outdoor wireless access points were placed in locations that cover blacktops and play areas and were installed in vandal proof enclosures in order to protect the Districts investment in hardware.

Name of Organization: San Rafael City Schools

Address: 310 Nova Albion Way, San Rafael, CA 94903

Contact Person: Noel Matthias

Email/Phone: nmatthias@srcs.org, (415) 485-2321

Cisco Wired & Wireless Networking

Original contract amount: \$2,500,000.00

Contract start date: June 2018

Final completion date: Ongoing

San Rafael City Schools serve a diverse community of over 8,000 students and 700 staff users over 3 high schools, 2 middle schools, 7 elementary schools, 3 non-instructional sites. AMS.NET worked with SRCs through budget challenges to incrementally upgrade their wired and wireless network through multiple E-Rate cycles and bond funding. SRCs utilized the SPURR contract for E-Rate and the FOCUS contract for all other purchases as part of this project.



AMS.NET

Technology Solution Provider

PROJECT REFERENCES

Project Summaries *(Continued)*

San Rafael City Schools *(Continued)*

The scope of the project includes:

- Cisco C6800 core switches at both high school data centers for a fully-redundant network and data center core
- Cisco C9300 for LAN cores at each school site
- Cisco Meraki MS425 for LAN fiber aggregation
- Cisco Meraki MS390 and MS250 to provide full PoE and mGig access
- Cisco Meraki WiFi 6 indoor and outdoor APs to support 1:1 wireless

Name of Organization: Tracy Unified School District

Address: 1975 W Lowell Ave., Tracy, CA 95376

Contact Person: Tom Quiambao

Email/Phone: tquiambao@tusd.net, (209) 830-3282 ext. 1940

Networking Switching Upgrade Project

Original contract amount: \$800,000.00

Contract start date: June 2020

Final completion date: December 2020

E-Rate Site Billed Entity Number (BEN)- 144421

Tracy Unified School District was in the process of annually replacing portions of their end-of-life (EOL) switching hardware, and E-Rate 22 was the last batch of switches that needed to be replaced before the EOL date had been reached. TUSD and AMS.NET worked together to define a concise list of the remaining hardware and provided the switches and interconnect to complete the switch refresh. AMS.NET provided template configurations for each switch and assisted Tracy USD in the configuration and deployment of all hardware.

The last item that needed to be address for TUSD was the core and data center switching infrastructure. The existing core was coming to its EOL date and the District needed assistance planning for a core upgrade. One of the biggest issues faced was the cabling plant for the data center switching terminated at the core switch, and a 7 slot core switch was overloaded with connections making daily maintenance and administration very difficult.

AMS.NET proposed ToR switches in the data center with 100G uplinks to the new core switch, reducing the amount of physical connections into the new core switch by half. The core switch was replaced utilizing a smaller chassis and fewer blades to accomplish the same goal. This implementation also offered TUSD an opportunity to deploy Cisco DNA in their environment. AMS.NET worked with Cisco and TUSD to provide a base installation of Cisco DNA that will continue to grow into the future.



AMS.NET

Technology Solution Provider

PROJECT REFERENCES

Project Summaries *(Continued)*

Tracy Unified School District *(Continued)*

The scope of the project included:

- DNA Center – In keeping with the established technology roadmap, Tracy USD along with AMS.NET have begun to implement Cisco DNA Center to enable Assurance across the wired and wireless infrastructure. This is the first stage in establishing a zero-trust environment which is a primary focus and business driver within the District.
- PAN Cortex and DNS – Broadened the security fabric to include Palo Alto Networks Cortex and DNS security applications to provide best in class endpoint security and intelligence.
- Wireless - AMS.NET performed extensive site walks at District identified sites, and along with District staff determined what deployment strategy best served the District's needs. AMS.NET proposed 802.11 AX wireless access points in indoor and outdoor models, providing wireless service to all locations across every campus in the District. AMS.NET proposed to place one access point in every classroom and learning area of each site. Outdoor wireless access points were placed in locations that cover blacktops and play areas and were installed in vandal proof enclosures in order to protect the Districts investment in hardware.



AMS.NET
Technology Solution Provider

Section 2



Serving the communities of Mountain View, Los Altos and Los Altos Hills

BOARD OF TRUSTEES
Sanjay Dave
Phil Faillace, Ph.D.
Catherine Vonnegut
Debbie Torok
Fiona Walter

SUPERINTENDENT
Nellie Meyer, Ed.D.

Letter of Agreement - RFP 23-107

Pursuant to the terms of Mountain View Los Altos High School District's RFP # 23-107 for CAT2 Network Equipment, (Name of Company) AMS.NET, Inc.'s response to RFP #23-107 dated (mm/dd/yyyy) 01/03/2023, (Name of Company) AMS.NET, Inc. will provide the equipment and services per RFP # 23-107 effective the date of issuance of Mountain View Los Altos High School District Purchase Order(s).

(Name of Company) AMS.NET, Inc. and Mountain View Los Altos High School District acknowledge that this agreement is for E-Rate eligible products and services, which are contingent on funding by the School and Libraries Division of USAC/FCC and the Mountain View Los Altos High School District for E-Rate Year 2023 (Year 26), and Mountain View Los Altos High School District Board of Education approval.

The Mountain View Los Altos High School District (District) reserves the right to terminate the referenced Request for Proposal (RFP) and all documents associated with the Request for Proposal, including but not limited to this Letter of Agreement, in its sole discretion at any time, with or without cause, upon written notice to the other party. In the event of termination, notice shall be deemed served on the date of mailing and shall be effective immediately. The Mountain View Los Altos High School District shall not be responsible for any costs to Bidder prior to termination.

Mountain View Los Altos High School District

AMS.NET, Inc.

(Name of Company)

Authorized Representative Signature

Diana Monaghan
Authorized Representative Signature

Date: _____

Date: 1/3/23

Name: Mike Mathiesen

Name: Diana Monaghan

Title: Assoc. Superintendent, Bus. Srv.

Title: Secretary

Address: 1299 Bryant Ave.

Address: 502 Commerce Way

Mountain View, CA 94040

Livermore, CA 94551

Email: mike.mathiesen@mvla.net

Email: ordertracking@ams.net

Phone: (650) 940-4666

Phone: (925) 245-6100



AMS.NET
Technology Solution Provider

Section 3

Cost Proposal

RFP 23-107

Responder Company Name: AMS.NET, Inc.
 Responder Name: Diana Monaghan
 Responder Title: Vice President
 Responder SPIN: 143005880
 Responder Phone: 925-245-6101

Service provider must determine Erate eligibility percentage as well as category of service, I/C or BM.

The District's eligible CAT2 Equipment includes (or equivalent):

Cisco Meraki MS390 48 ux2 Network Switch

SKU	QTY	DESCRIPTION	Unit Price	Extended Price	Erate % Eligible	I/C	B/M
MS390-48UX2-HW	12	48-port GbE UPoE/802.3bt switch	\$7,352.40	\$88,228.80	100	Y	N
LIC-MS390-48A-5Y	12	Enterprise license	\$4,297.21	\$51,566.52	100	Y	N
MA-PWR-CORD-US	12	Cisco Meraki Power Cable	\$13.75	\$165.00	100	Y	N
MA-PWR-1100WAC	12	Cisco Meraki - power supply - hot-plug - 1100 Watt	\$1,141.64	\$13,699.68	100	Y	N
MA-MOD-8X10G	12	Eight 10G uplink module	\$1,532.80	\$18,393.60	100	Y	N
Sub Total				172,053.60			
Taxes				\$10,994.45			
Installation				6,000.00			
Total				\$189,048.05			

WAP's - indoor and outdoor

SKU	QTY	DESCRIPTION	Unit Price	Extended Price	Erate % Eligible	I/C	B/M
MR57-HW	12	Indoor cloud-managed 4x4:4 802.11ax compatible access point	\$1,376.40	\$16,516.80	100	Y	N
MR86-HW	14	Outdoor cloud-managed 4x4:4 802.11ax compatible access point	\$1,420.05	\$19,880.70	100	Y	N
LIC-ENT-5YR	26	Sub. license (5 yrs)	\$260.44	\$6,771.44	100	Y	N
MA-ANT-20	28	Dual-band omni-antennas (4/7 dBi)	\$115.34	\$3,229.52	100	Y	N
MA-PWR-CORD-US	14	Cisco Meraki Power Cable	\$13.75	\$192.50	100	Y	N
MA-PWR-1100WAC	14	Cisco Meraki - power supply - hot-plug - 1100 Watt	\$1,141.64	\$15,982.96	100	Y	N
MA-MOD-8X10G	14	Eight 10G uplink module	\$1,532.80	\$21,459.20	100	Y	N
Sub Total				\$84,033.12			
Taxes				\$7,050.13			
Installation				\$5,200.00			
Total				\$96,283.25			

Responding to Request For Proposal No. 23-107 due January 5, 2023 before 3:00 PM



Project Cost Summary - Mountain View-Los Altos Union High School District

Project Information

Mountain View-Los Altos Union High School District - E-Rate 26 - RFP 23_107 YR 26 CAT2 | Dave Zieker
Project # 98355
January 3, 2023

Account Manager

Dave Zieker
dzieker@ams.net
(925) 245-6160

AMS Quote #	Description	Subtotal	Est. Taxes	Total
Q-00066662	E-Rate 26 Meraki Switching	\$178,053.60	\$10,994.45	\$189,048.05
Q-00066762	E-Rate 26 Meraki Wireless	\$89,233.12	\$7,050.13	\$96,283.25
Totals		\$267,286.72	\$18,044.58	\$285,331.30

Vendor: AMS.NET
Address: 502 Commerce Way, Livermore, CA 94551
Phone: 925-245-6100
SPIN: 143005880



AMS.NET, Inc.

502 Commerce Way, Livermore, CA 94551
 925-245-6100 • 925-245-6150 Fax
 www.ams.net

Customer Price Quote

Customer

Mountain View-Los Altos Union High School District
 1299 Bryant Ave
 Mountain View CA, 94040-4527 United States
 ATTN:

Ship To

Mountain View-Los Altos Union High School District
 1299 Bryant Ave
 Mountain View, CA 94040-4527
 ATTN:

Quote Description

E-Rate 26 Meraki Switching

Quote #	#Q-00066662
Project #	98355
Modified	12/6/2022
Account Mgr.	Dave Zieker
AM Phone	(925) 245-6160
AM Email	dzieker@ams.net
Inside Account Mgr.	Chris Gosset
IAM Phone	(925) 245-6159
IAM Email	cgosset@ams.net
Quote Exp.	12/30/2022

Line	Item Description	Manufacturer	Qty	Unit Price	Extended Price
Cisco Meraki MS390 48 ux2 Network Switch					
1	MS390-48UX2-HW Meraki MS390 48m5G L3 UPOE Switch	Cisco Systems Inc.	12.00	\$7,352.40	\$88,228.80
2	LIC-MS390-48A-5Y Meraki MS390 48-port Advanced License and Support, 5 Year	Cisco Systems Inc.	12.00	\$4,297.21	\$51,566.52
3	MA-PWR-CORD-US Preliminary US GPL - Meraki AC Power Cord for MX and MS (US)	Cisco Systems Inc.	12.00	\$13.75	\$165.00
4	MA-PWR-1100WAC Meraki MS390 1100W AC Power Supply	Meraki, Inc.	12.00	\$1,141.64	\$13,699.68
5	MA-MOD-8X10G Meraki MS390 8x10GE Module	Meraki, Inc.	12.00	\$1,532.80	\$18,393.60

Labor

6	AMS-NI-LAN-MERAKI-EDGE-STACK Labor: Meraki Edge Switch Installation - Stackable	AMS.NET	12.00	\$500.00	\$6,000.00
---	---	---------	-------	----------	------------

Shipping



AMS.NET
Technology Solution Provider

AMS.NET, Inc.

502 Commerce Way, Livermore, CA 94551

925-245-6100 • 925-245-6150 Fax

www.ams.net

7	AMS-FREIGHT Freight and Handling	None	1.00	\$0.00	\$0.00
---	--	------	------	--------	--------

Order Summary

Subtotal	\$178,053.60
Adjustment	\$0.00
Estimated Taxes	\$10,994.45
Total	\$189,048.05

Terms and Conditions

1. AMS.NET will require a Purchase Order referencing this Quote # or if a Purchase order is not provided, an authorized representative must sign this quote.

2. Payment terms are Net 30. An interest charge of 1.5% per month will be applied to all accounts past due, plus all costs of collection and reasonable attorneys fees. AMS.NET accepts all major credit cards. A convenience fee of 3.5% will be assessed. Customer agrees to accept multiple invoices for projects that cover multiple sales. In the event that a site's readiness is delayed by the customer, customer agrees to accept and pay invoices that reflect equipment and services already received.

3. Items sold by AMS.NET, Inc. and shipped to destinations in California are subject to sales tax. If an item is subject to sales tax in the state to which the order is shipped, tax is generally calculated on the total selling price of each individual item. In accordance with state tax laws, the total selling price of an order will generally include shipping and handling charges and item-level discounts. The amount of tax charged on your order will depend upon many factors including, but not limited to, the type of item(s) purchased, and the source and destination of the shipment. Factors can change between the time you place an order and the time an invoice is sent, which could affect the calculation of sales taxes. The amount appearing on your proposal as 'Estimated Sales Tax' may differ from the sales taxes ultimately charged. Shipping charges and sales tax will be added to this order when invoiced and the customer agrees to pay these charges.

4. All companies with tax exemption must present a valid Tax Exempt form. If Customer is tax exempt or if tax exempt form is not provided then customer agrees to pay all applicable taxes.

5. All shipments are FOB Origin or Pre-paid and shipped to Dock. Any Special shipping requirements must be clearly stated on all PO's (i.e. inside delivery). If inside Delivery or Lift-gate is required it must be specified and additional fees will incur. Shipping charges that appear on this quote are an estimate, AMS.NET will invoice and the customer will pay the actual shipping charge when identified.

6. Upon delivery of equipment, customer agrees to open all shipments and visually inspect equipment for physical damages. All damages must be reported to AMS.NET within 24 hours of delivery.

7. Returns will be accepted at AMS.NET discretion and are subject to manufacturer returns policies as well. For returns to be approved all merchandise must be in an unopened box and the customer agrees to pay a restocking fee of 15% of the purchase price. Returns must be made within 15 Days of receipt. All shipments must have a valid RMA number from AMS.NET before returning. For RMA requests please contact our Customer Service Department at (800) 893-3660 Ext. 6111. Email RMA requests should be directed to service@ams.net A copy of AMS.NET's full RMA policy is available for review online at www.ams.net/services/procurement-and-financing/

8. The laws of the State of California will apply to this sale.

9. The term "installation date" means the first business day on which installation of the system is complete. Minor omissions or variances in performance of the System that do not materially or adversely affect the operation of the system, shall not be deemed to have postponed the Installation Date. Seller shall use its best efforts to make timely delivery and installation. However, all stated delivery and installation dates are approximate and except as expressly provided in this agreement, Seller shall, under no circumstance, be deemed to be in default hereunder or be liable for consequential, incidental or special damages or commercial loss resulting from delays in delivery or installation.

10. Warranties. AMS warrants to Customer that it has good title to the equipment being sold to Customer under this Agreement, and the right to sell such equipment to Customer free of liens or encumbrances. AMS further warrants to Customer that the equipment being sold to Customer hereunder shall be free from defects in workmanship for a warranty period of thirty (30) days commencing on the later date the equipment is delivered to Customer or the date upon which AMS completes performance of the services to be performed under this agreement (this warranty being hereinafter referred to as an "Installation Warranty"). Except as expressly set forth in this paragraph, AMS does not make, and hereby disclaims, any and all representations or warranties, express or implied, with respect to the equipment or services being provided under this agreement, including but not limited to any implied warranties of merchantability, fitness for a particular purpose, satisfactory quality, against infringement, or arising from a course of dealing, usage or trade practice. AMS shall reasonably cooperate and assist Customer in enforcing any manufacturer warranties with respect to the equipment being sold to Customer under this Agreement. AMS hereby advises Customer, and Customer acknowledges that in the event Customer desires to procure from AMS any warranty protection beyond the warranty of title and the Installation Warranty provided under this Paragraph, Customer may do so by entering into a separate Service Agreement with AMS.

Manufacturer's warranty that is guaranteed is whatever is published by the manufacturer at the time of purchase.

11. Cisco Cloud services purchased from AMS.NET requires customer to accept Cisco's Universal Cloud agreement located on Cisco Systems' Website. This Universal Cloud Agreement describes the rights and responsibilities related to the Cloud Service(s) you purchase from Cisco or an Approved Source and is between you and Cisco. The Universal Cloud Agreement includes the applicable Offer Description(s) located at www.cisco.com/go/cloudterms (collectively "Agreement"). By clicking 'accept,' or using the Cloud Service, you agree to the terms of this Agreement. If you do not have authority to enter into this Agreement, or if you do not agree with its terms, do not click 'accept' and do not use the Cloud Service. If you determine that you cannot comply with the terms of this Agreement after you have paid for the Cloud Service, you may terminate your



AMS.NET
Technology Solution Provider

AMS.NET, Inc.

502 Commerce Way, Livermore, CA 94551
925-245-6100 • 925-245-6150 Fax
www.ams.net

access to the Cloud Service for a full refund provided you do so within thirty (30) days of your purchase.

AMS.NET Tax ID: 94-3291626

C7 License: 763508

12. The final price of all labor in this quote is contingent upon the customer providing AMS.NET full site access, with keys or a dedicated escort, for a period of at least nine consecutive hours per working day. Any existing pathway being pulled through is assumed to be easily discoverable, and meeting BICSI standards, such as the fill ratio, lack of non-cabling material in the conduit, and appropriate number of LBs. Additionally, any interior wall penetrations are assumed to be drywall or a like material unless otherwise noted in the labor scope for this project. Any deviation from these assumptions may result in additional costs to the customer based on the time added to the project.

Please fax signed Quotation or Purchase Order to your AMS.NET account manager or to 925.245.6150. Full terms and conditions can be viewed on our website at www.ams.net/services/procurement-and-financing/

Authorized Signature: _____ Date: _____

Print Name: _____ Print Title: _____



AMS.NET, Inc.
 502 Commerce Way, Livermore, CA 94551
 925-245-6100 • 925-245-6150 Fax
 www.ams.net

Customer Price Quote

Customer

Mountain View-Los Altos Union High School District
 1299 Bryant Ave
 Mountain View CA, 94040-4527 United States
 ATTN:

Ship To

Mountain View-Los Altos Union High School District
 1299 Bryant Ave
 Mountain View, CA 94040-4527
 ATTN:

Quote Description

E-Rate 26 Meraki Wireless

Quote #	#Q-00066762
Project #	98355
Modified	12/6/2022
Account Mgr.	Dave Zieker
AM Phone	(925) 245-6160
AM Email	dzieker@ams.net
Inside Account Mgr.	Chris Gosset
IAM Phone	(925) 245-6159
IAM Email	cgosset@ams.net
Quote Exp.	1/4/2023

Line	Item Description	Manufacturer	Qty	Unit Price	Extended Price
WAP's - indoor and outdoor					
1	MR57-HW Meraki MR57 Wi-Fi 6E Indoor AP	Cisco Systems Inc.	12.00	\$1,376.40	\$16,516.80
2	MR86-HW Meraki MR86 Wi-Fi 6 Outdoor AP	Meraki, Inc.	14.00	\$1,420.05	\$19,880.70
3	LIC-ENT-5YR Meraki MR Ent License 5 Years	Cisco Systems Inc.	26.00	\$260.44	\$6,771.44
4	MA-ANT-20 Meraki Dual-band Omni Antennas	Cisco Systems Inc.	28.00	\$115.34	\$3,229.52
5	MA-PWR-CORD-US Preliminary US GPL - Meraki AC Power Cord for MX and MS (US)	Cisco Systems Inc.	14.00	\$13.75	\$192.50
6	MA-PWR-1100WAC Meraki MS390 1100W AC Power Supply	Meraki, Inc.	14.00	\$1,141.64	\$15,982.96
7	MA-MOD-8X10G Meraki MS390 8x10GE Module	Meraki, Inc.	14.00	\$1,532.80	\$21,459.20

Labor					
8	AMS-NI-WIRELESS-LAP-MERAKI Labor: Meraki Access Point Installation. Cabling not included. (Cabling quote required for these services.)	AMS.NET	26.00	\$200.00	\$5,200.00



AMS.NET, Inc.

502 Commerce Way, Livermore, CA 94551

925-245-6100 • 925-245-6150 Fax

www.ams.net

Shipping

9	AMS-FREIGHT Freight and Handling	None	1.00	\$0.00	\$0.00
---	-------------------------------------	------	------	--------	--------

Order Summary

Subtotal	\$89,233.12
Adjustment	\$0.00
Estimated Taxes	\$7,050.13
Total	\$96,283.25

Terms and Conditions

1. AMS.NET will require a Purchase Order referencing this Quote # or if a Purchase order is not provided, an authorized representative must sign this quote.

2. Payment terms are Net 30. An interest charge of 1.5% per month will be applied to all accounts past due, plus all costs of collection and reasonable attorneys fees. AMS.NET accepts all major credit cards. A convenience fee of 3.5% will be assessed. Customer agrees to accept multiple invoices for projects that cover multiple sales. In the event that a site's readiness is delayed by the customer, customer agrees to accept and pay invoices that reflect equipment and services already received.

3. Items sold by AMS.NET, Inc. and shipped to destinations in California are subject to sales tax. If an item is subject to sales tax in the state to which the order is shipped, tax is generally calculated on the total selling price of each individual item. In accordance with state tax laws, the total selling price of an order will generally include shipping and handling charges and item-level discounts. The amount of tax charged on your order will depend upon many factors including, but not limited to, the type of item(s) purchased, and the source and destination of the shipment. Factors can change between the time you place an order and the time an invoice is sent, which could affect the calculation of sales taxes. The amount appearing on your proposal as 'Estimated Sales Tax' may differ from the sales taxes ultimately charged. Shipping charges and sales tax will be added to this order when invoiced and the customer agrees to pay these charges.

4. All companies with tax exemption must present a valid Tax Exempt form. If Customer is tax exempt or if tax exempt form is not provided then customer agrees to pay all applicable taxes.

5. All shipments are FOB Origin or Pre-paid and shipped to Dock. Any Special shipping requirements must be clearly stated on all PO's (i.e. inside delivery). If inside Delivery or Lift-gate is required it must be specified and additional fees will incur. Shipping charges that appear on this quote are an estimate, AMS.NET will invoice and the customer will pay the actual shipping charge when identified.

6. Upon delivery of equipment, customer agrees to open all shipments and visually inspect equipment for physical damages. All damages must be reported to AMS.NET within 24 hours of delivery.

7. Returns will be accepted at AMS.NET discretion and are subject to manufacturer returns policies as well. For returns to be approved all merchandise must be in an unopened box and the customer agrees to pay a restocking fee of 15% of the purchase price. Returns must be made within 15 Days of receipt. All shipments must have a valid RMA number from AMS.NET before returning. For RMA requests please contact our Customer Service Department at (800) 893-3660 Ext. 6111. Email RMA requests should be directed to service@ams.net A copy of AMS.NET's full RMA policy is available for review online at www.ams.net/services/procurement-and-financing/

8. The laws of the State of California will apply to this sale.

9. The term "installation date" means the first business day on which installation of the system is complete. Minor omissions or variances in performance of the System that do not materially or adversely affect the operation of the system, shall not be deemed to have postponed the Installation Date. Seller shall use its best efforts to make timely delivery and installation. However, all stated delivery and installation dates are approximate and except as expressly provided in this agreement, Seller shall, under no circumstance, be deemed to be in default hereunder or be liable for consequential, incidental or special damages or commercial loss resulting from delays in delivery or installation.

10. Warranties. AMS warrants to Customer that it has good title to the equipment being sold to Customer under this Agreement, and the right to sell such equipment to Customer free of liens or encumbrances. AMS further warrants to Customer that the equipment being sold to Customer hereunder shall be free from defects in workmanship for a warranty period of thirty (30) days commencing on the later date the equipment is delivered to Customer or the date upon which AMS completes performance of the services to be performed under this agreement (this warranty being hereinafter referred to as an "Installation Warranty"). Except as expressly set forth in this paragraph, AMS does not make, and hereby disclaims, any and all representations or warranties, express or implied, with respect to the equipment or services being provided under this agreement, including but not limited to any implied warranties of merchantability, fitness for a particular purpose, satisfactory quality, against infringement, or arising from a course of dealing, usage or trade practice. AMS shall reasonably cooperate and assist Customer in enforcing any manufacturer warranties with respect to the equipment being sold to Customer under this Agreement. AMS hereby advises Customer, and Customer acknowledges that in the event Customer desires to procure from AMS any warranty protection beyond the warranty of title and the Installation Warranty provided under this Paragraph, Customer may do so by entering into a separate Service Agreement with AMS.

Manufacturer's warranty that is guaranteed is whatever is published by the manufacturer at the time of purchase.

11. Cisco Cloud services purchased from AMS.NET requires customer to accept Cisco's Universal Cloud agreement located on Cisco Systems' Website. This Universal Cloud Agreement describes the rights and responsibilities related to the Cloud Service(s) you purchase from Cisco or an Approved Source and is between you and Cisco. The Universal Cloud Agreement includes the applicable Offer Description(s) located at www.cisco.com/go/cloudterms (collectively "Agreement"). By clicking 'accept,' or using the Cloud Service, you agree to the terms of this Agreement. If you do not have authority to enter into this Agreement, or if you do not agree with its terms, do not click 'accept' and do not use the Cloud Service. If you determine that you cannot comply with the terms of this Agreement after you have paid for the Cloud Service, you may terminate your



AMS.NET, Inc.

502 Commerce Way, Livermore, CA 94551
925-245-6100 • 925-245-6150 Fax
www.ams.net

access to the Cloud Service for a full refund provided you do so within thirty (30) days of your purchase.

AMS.NET Tax ID: 94-3291626

C7 License: 763508

12. The final price of all labor in this quote is contingent upon the customer providing AMS.NET full site access, with keys or a dedicated escort, for a period of at least nine consecutive hours per working day. Any existing pathway being pulled through is assumed to be easily discoverable, and meeting BICSI standards, such as the fill ratio, lack of non-cabling material in the conduit, and appropriate number of LBs. Additionally, any interior wall penetrations are assumed to be drywall or a like material unless otherwise noted in the labor scope for this project. Any deviation from these assumptions may result in additional costs to the customer based on the time added to the project.

Please fax signed Quotation or Purchase Order to your AMS.NET account manager or to 925.245.6150. Full terms and conditions can be viewed on our website at www.ams.net/services/procurement-and-financing/

Authorized Signature: _____ Date: _____

Print Name: _____ Print Title: _____



AMS.NET
Technology Solution Provider

Section 4



AMS.NET
Technology Solution Provider

Not Applicable



AMS.NET
Technology Solution Provider

Section 5

RFP Form

RFP 23-107

Mountain View Los Altos High School District
1299 Bryant Ave.
Mountain View, CA 94040

To: Superintendent and Members of the Board of Education

The undersigned, doing business under the full and complete legal Responder name as set forth below, having examined the Notice to Responders, RFP Instructions, Scope of Work & Requirements, General Conditions, Agreement and all other documents forming a part of the RFP package for the above-referenced RFP, hereby proposes to perform the Agreement, including all of its component parts, and to furnish all materials called by them for the entire order for the prices set forth in the documents contained in said RFP package. The entire RFP Package is submitted, together with this RFP Form.

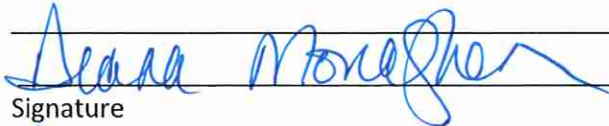
Name of Company: AMS.NET, Inc.

Legal Status (i.e., sole proprietorship, partnership, corporation): Corporation

Tax I.D. Number (Sole Proprietorship Only): 94-3291626

Address: 502 Commerce Way
Livermore, CA 94551

Authorized Representative:



Signature

Diana Monaghan

Name (Print or Type)

Secretary

Title

1/3/23

Date

(925) 245-6100

Phone

(925) 245-6150

Fax

ordertracking@ams.net

E-mail address



Fingerprint Certification

RFP 23-107

Responder Certification

I, Diana Monaghan, am an authorized representative of/doing business as (Name of Responder/consultant) AMS.NET, INC, and hereby certify that, pursuant to Education Code Section 45125.1, this business entity has conducted the required criminal background check(s) of all its employees who may have contact with District pupils or unsupervised access to any District campus of the Mountain View Los Altos High School District on behalf of this business entity, and that none of those persons have been reported by the Department of Justice as having been convicted of a serious or violent felony as specified in Penal Code Sections 667.5(c) and/or 1192.7(c).

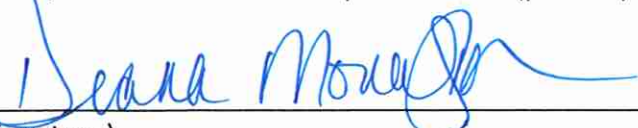
Failure to comply with these terms or permitting unsupervised access by an employee whose name has not been cleared by DOJ as certified by the Contractor shall constitute grounds for termination of this Agreement.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed this 3rd day of January, 2023, in Alameda County, California.

AMS.NET, INC.
Name of Responder/Consultant (please print)

Diana Monaghan, Secretary
Name/Title of Authorized Representative (printed)


(Signature)

Statement of Non-Conflict of Interest

RFP 23-107

The Responder hereby warrants that he or she has no business or financial interests that are in conflict with his or her obligations to the District and further agrees to disclose any such interest which may be acquired during the life of an agreement with the District. The Responder also certifies that it and its members are not, officers, agents, or employees of the District, nor have they been since January 1, 2001.

Diana Monaghan
Signature

Diana Monaghan
Printed Name

Secretary
Title

AMS.NET, Inc.
Responder

1/3/23
Date

Insurance Acknowledgement

RFP 23-107

Notice to Bidders regarding Indemnity and Insurance Requirements

Summary of Indemnification and Insurance Requirements:

1. These are the Indemnity and Insurance Requirements for Contractors providing services or supplies to Mountain View Los Altos High School District (Buyer). By agreeing to perform the work or submitting a proposal, you verify that you comply with and agree to be bound by these requirements. If any additional Contract documents are executed, the actual Indemnity language and Insurance Requirements may include additional provisions as deemed appropriate by Buyer.
2. You should check with your Insurance advisors to verify compliance and determine if additional coverage or limits may be needed to adequately insure your obligations under this agreement. These are the minimum required and do not in any way represent or imply that such coverage is sufficient to adequately cover the Contractor's liability under this agreement. The full coverage and limits afforded under Contractor's policies of Insurance shall be available to Buyer and these Insurance Requirements shall not in any way act to reduce coverage that is broader or includes higher limits than those required. The Insurance obligations under this agreement shall be: 1—all the Insurance coverage and limits carried by or available to the Contractor; or 2—the minimum Insurance requirements shown in this agreement, whichever is greater. Any insurance proceeds in excess of the specified minimum limits and coverage required, which are applicable to a given loss, shall be available to Buyer.
3. Contractor shall provide Buyer with Certificates of Insurance including all required endorsements and a copy of the Declarations and Endorsement Page of the CGL policy listing all policy endorsements to Buyer before work begins. Buyer reserves the right to require full-certified copies of all Insurance coverage and endorsements.

I. Indemnification & Insurance:

Contractor shall be an independent contractor and not an agent or employee of District under this Agreement. Contractor shall be responsible for any damage, loss, or other claim arising out of the performance of its services under this Agreement.

Prior to commencement of services and during the life of this Agreement, Contractor shall provide the District with a current certificate or policy evidencing its professional general liability insurance coverage in a sum not less than \$1,000,000 per occurrence, and such certificate or policy shall name the District as an additional insured.

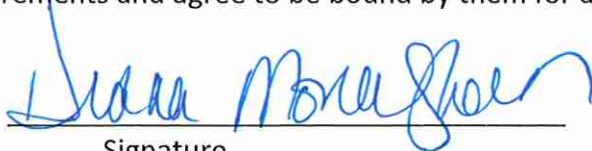
To the fullest extent allowed by law, Contractor shall defend, indemnify, and hold harmless District, its directors, officers, agents, employees, and guests against any claim or demand arising from any actual or alleged act, error, or omission by Contractor or its directors, officers, agents, employees, volunteers, or guests arising

from Contractor's duties and obligations described in this Agreement or imposed by law.

To the fullest extent allowed by law, District shall defend, indemnify, and hold harmless Contractor, its directors, officers, agents, employees, and guests against any claim or demand arising from any actual or alleged act, error, or omission by District or its directors, officers, agents, employees, volunteers, or guests arising from District's duties and obligations described in this Agreement or imposed by law. Contractor is not an employee of the District and District shall not indemnify Contractor in any such claim.

Contractor shall be responsible for carrying its own workers' compensation insurance and health and welfare insurance. District shall not withhold or set aside income tax, Federal Insurance Contributions Act (FICA) tax, unemployment insurance, disability insurance, or any other federal or state funds whatsoever. It shall be the sole responsibility of the Contractor to account for all of the above and Contractor agrees to hold District harmless from all liability for these taxes.

I have read and understand the above requirements and agree to be bound by them for any work performed for the Buyer.


Signature

Diana Monaghan
Printed Name

Secretary
Title

AMS.NET, INC.
Responder

1/3/23
Date



AMS.NET

Technology Solution Provider

800-893-3660 · www.ams.net

Corporate Headquarters - 502 Commerce Way, Livermore, CA 94551

Central Valley Regional Office- 1155 East North Ave., Suite 106, Fresno CA 93725

Sacramento Regional Office- 5008 Donovan Drive, Carmichael, CA 95608

Southern California Regional Office- 12405 East Slauson Avenue, Unit K, Whittier, CA 90606
